



Legend

- Issue / Problem / Bottleneck
- Primary NCMR Steps in BLACK
- Customer Service / FMEA in BLUE
- Root Cause / Feedback Correct in YELLOW
- Additional Process Touches by NCMR, but NOT detailed
- NCMR White Copy: Inspector Creates, Files
- NCMR Green Copy to Planning
- NCMR Yellow Copy to Accounting
- NCMR Orange Copy to Purchasing

JCN (Job Change Notice) Process (Jobs created by customer's purchase order)

ECN (Engineering Change Notice) Process